



BROMLEY CIVIC CENTRE, STOCKWELL CLOSE, BROMLEY BRI 3UH

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DATE: 20 May 2010

To: **ALL MEMBERS OF THE COUNCIL**

Subject to the Improvement and Efficiency Sub Committee being reconstituted and Members of the Committee being appointed, there will be a meeting of the Improvement and Efficiency Sub-Committee at Bromley Civic Centre on **TUESDAY 1 JUNE 2010 AT 7.30 PM**

MARK BOWEN
Director of Legal, Democratic and
Customer Services.

Copies of the documents referred to below can be obtained from
<http://sharepoint.bromley.gov.uk>

A G E N D A

- 1 **APPOINTMENT OF CHAIRMAN AND VICE-CHAIRMAN**
- 2 **APOLOGIES FOR ABSENCE**
- 3 **DECLARATIONS OF INTEREST**
- 4 **QUESTIONS FROM MEMBERS OF THE PUBLIC ATTENDING THE MEETING**
To hear questions received in writing by the Legal, Democratic & Customer Services Department by **5pm on Tuesday 25th May** and to respond.
- 5 **MINUTES OF THE MEETING HELD ON 11TH FEBRUARY 2010** (Pages 3 - 6)
- 6 **MATTERS ARISING FROM PREVIOUS MEETINGS** (Pages 7 - 12)
- 7 **LONDON EFFICIENCY CHALLENGE FEEDBACK AND ACTION PLAN** (Pages 13 - 50)
- 8 **ORGANISATIONAL IMPROVEMENT PROGRAMME** (Pages 51 - 62)
- 9 **PRESENTATION ON CUSTOMER ACCESS RESEARCH**
- 10 **PARTNERSHIP WORKING - WEB DEVELOPMENT** (Pages 63 - 90)
- 11 **ALIGNING POLICY AND FINANCE** (Pages 91 - 102)

12 LOCAL GOVERNMENT 1972 AS AMENDED BY THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) (VARIATION) ORDER 2006, AND THE FREEDOM OF INFORMATION ACT 2000

The Chairman to move that the Press and public be excluded during consideration of the item of business listed below as it is likely in view of the nature of the business to be transacted or the nature of the proceedings that if members of the Press and public were present there would be disclosure to them of exempt information.

Items of Business

Schedule 12A Description

13 EXEMPT MINUTES OF THE MEETING HELD ON 11TH FEBRUARY 2010 (Pages 103 - 104)

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